

What We Offer

ITpreneurs offers a complete portfolio of innovative ITIL training courses ranging from Awareness, Foundation and Intermediate levels through to the Expert Level certification.

ITpreneurs licenses high quality training materials, offers industry expert instructors and organizes the full training logistics from intake through certification. Our solutions are used by training and consulting organizations, universities, governmental and commercial organizations for training internal or external IT professionals.

All of ITpreneurs' courses are developed by a team of professional learning designers who work closely with domain experts. This unique mix of talents results in the most innovative and instructionally solid ITIL training courses.

ITIL as a Framework

Information Technology Infrastructure Library (or ITIL) is a collection of best practices for the management and delivery of IT services and IT infrastructure. ITIL has become the de-facto global standard for managing, controlling and operating IT services. ITIL promotes a lifecycle approach to achieve business effectiveness and efficiency.

Benefits to Using ITpreneurs' ITIL Course Materials

- **Flexible course design:** ITpreneurs' course materials are modular, allowing organizations to flexibly design programs that are most suitable to their needs. Customers can combine e-Learning with classroom with virtual classroom and instructor support modules
- **Fast time to results:** ITpreneurs' training programs make use of compelling case studies, exercises, group discussions and other interactive intervention learning methods
- **Comprehensive materials:** Participants receive access to digital reference materials provided on an e-reader, classroom workbooks to use in the course or access to online self study programs that are available long after the course
- **Expert Instructors:** Instructors delivering ITpreneurs course materials have undergone a stringent train the trainer program. For all deliveries, ITpreneurs ensures that instructors not only meet the required conditions, but also have gone through detailed co-delivery sessions and training material familiarization sessions

Delivery Methods

ITpreneurs provides many flexible offerings in its suite of ITIL courses. From traditional classroom courses to e-Learning and virtual classroom, ITpreneurs offers a solution to fit your ITIL training requirements.

		Classroom	Virtual Classroom	Blended	e-Learning
Awareness Level	ITIL v3 Awareness Course		✓		✓
Foundation Level	ITIL v3 Foundation	✓	✓	✓	✓
Intermediate Level	RCV, OSA, SOA, PPO, SS, SD, ST, SO, CSI	✓	✓	✓	
Advanced Level	ITIL v3 managing Across the lifecycle	✓	✓	✓	
	ITIL v3 Service Manager Bridge	✓	✓		
Expert Level	ITIL Expert Program	✓	✓	✓	

ITIL Expert Program

Preparing the IT Service Managers of tomorrow through an innovative training program that brings aspiring IT professionals to ITIL Expert Level in one-go



Innovation in design	Intense group experience	Accelerated path to certification	Access to Experts Community
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Smart use of technology and innovative course design

Intensive classroom sessions with peers

Achieve ITIL Expert Level in half the time it would normally take

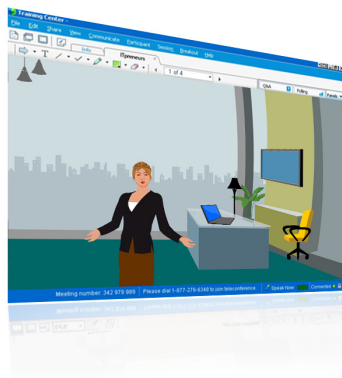
Access to an Experts Community of peers

The ITIL Expert Program is a state-of-the-art ITIL training program designed using innovative instructional design methods and technology with the objective to give participants full control over their time and investment. Through a mix of self-paced study and instructor-led interactive teaching, participants can leverage time to their advantage while working toward the highest level of internationally recognized certification available in the ITIL domain.

More information: www.ITpreneurs.com/expert

ITIL Foundation e-Learning course

This case study driven ITIL Foundation course contains more than 18 hours of highly interactive and visual instructional content. The course optimally prepares participants for taking and passing the ITIL v3 Foundation Certification Exam. The course has a modular structure allowing flexibility for participants as well as progress and performance tracking.



Self paced, any time anywhere:
The participant is fully in control in this self paced e-Learning program

Instructor supported learning:
Experienced instructors provide support at the time when needed most

Modular learning:
Combine e-Learning with classroom or virtual classroom if desired

Exam Ready:
Includes a thorough exam preparation guide that prepares participants for their exams

Licensing of ITIL Courseware

ITpreneurs offers a unique proposition that enables organizations to deliver ITIL training courses internally or to their customers. We license course materials as well as provide instructors or can prepare your instructors to deliver IT Best Practices training to your employees. On top of that, we facilitate the entire process ensuring smooth course organization and an optimal learning experience for participants.

Partnership with ITpreneurs

Our partner program will help you expand your delivery capability, support your customers more effectively, and build a solid strategy to enable long-term growth in the IT best practices training industry. We offer a genuine partnership through sales support, partner services, knowledge-sharing, advanced insights into the latest industry developments, and a close, collaborative relationship with ITpreneurs.



Contact us for more information

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